

DUYS ROTO 

Warranty

The Tank has a warranty period of **10 years** for water storage or 3 years for chemical storage, from date of purchase against faulty workmanship and material defects.

It is warranted that the tank is suitable for the use stipulated by the purchaser at the time of purchase, but is subject to the raw material manufacturer's limitations regarding chemical compatibility.


All Tanks are subject to our standard quality tests for impact, cure and thickness with the relative information archived for future reference: *stipulated in SANS 1731: 2017.*

The warranty is limited to repair/replacement of a defective unit at point of purchase and does not cover any consequential loss or damage. This warranty will not apply in the event of, but not limited to, any of the following:

- Filling rate exceeding overflow rate.
- Incorrect installation. See the minimum requirements for satisfactory installation above.
- Damage sustained during handling, storage, installation or subsequent modifications i.e. welding modifications.
- Damage or discolouration of the tank due to storage of chemical agents not recommended by Duys Rotomoulders.
- Damage, failure leakage resulting from broken, loose or incorrectly and over tightened installed fittings or the use of metal/steel fittings.
- Exposure to excessive heat.
- Using the tank for the transportation of liquids where the design was not intended.
- Foundation or stand must be large enough to support the entire base without any overhang of the tank and must be strong enough to carry full load of the tank taking into consideration the S.G of the material to be stored.
- Base must be smooth, level and free from any sharp objects.
- Vertical Tanks mounted on tank stands must be tied down using tie-downs points moulded in for this purpose. The tie-down should be tight enough to secure the tank when empty but should not be over tightened to cause distortion of the tank. Any tank stand utilizing slats shall not exceed a gap of more than 100mm.
- Where used for transport or mounted on stands should have adequate straps tensioned to restrain the tank but not distort or stress the tank.
- Tanks must not be installed in areas where they will be subject to excessive heat or exposure to aggressive chemicals not compatible with the LLDPE material.
- Failure to produce a proof of purchase.

Duys Rotomoulders does not accept responsibility for installation and structural costs in case of repair or replacement. All replacements / values are subject to a pro rata to a calculation, based on usage and remaining warranty period.

 www.duysroto.co.za

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